

# Your Rates and Charges Explained

2024–2025

## How your rates are calculated

Under Victorian legislation, councils must use property values as the basis for calculating general rates. At Towong we use the Capital Improved Value (CIV), which is the total market value of your land plus buildings and other improvements.

Your rates are calculated by multiplying the rate in the dollar for your property by the CIV of your property.

## The rate in the dollar for your property

At Towong, properties are classified as either residential, rural residential, rural, business or undeveloped residential. Each category has its own rate in the dollar.

## How your property is valued

The Valuer-General Victoria is responsible for valuations which are now undertaken annually (previously every two-years).

If you wish to raise an objection to your property valuation you can do so within 60 days from the issue date on your rates notice. Objections can be made online at [ratingvaluationobjections.vic.gov.au](https://ratingvaluationobjections.vic.gov.au) or contact Council to obtain an objection form.

## Your rates questions answered

### Is Council increasing rates this year?

Yes, Council has decided to increase the total income it receives from rates by 2.75% which is the same as the rate cap set by the Victorian Government.

The difference in rates shown on your notice compared to last year will vary and may be higher or lower than 2.75% depending on how your property's CIV has changed.

### What concessions are available?

If you hold one of the following pension concession cards, you may be entitled to a rebate on your rates and the Fire Services Property Levy:

- DVA Gold Card (War Widow or Totally and Permanently Incapacitated)
- DVA or Centrelink Pensioner Concession Card

### When are my rates due?

Rates are due quarterly on 30 September, 30 November, 28 February and 31 May.

### What's the breakdown of other charges on my rates notice?

- Municipal Charge: A flat charge covering some of Council's administrative costs.
- Kerbside Collection Charge: Covers the cost of collection of waste from your property.
- Waste Management Facilities Charge: Covers the general management of waste disposal and recycling activities across the Shire, such as the Corryong Resource Recovery Centre.
- Fire Services Property Levy: Collected on behalf of the Victorian Government to fund fire services.

### What if I'm having trouble paying my rates?

If you are experiencing financial hardship, contact us to discuss an option that works for you on

[1300 365 222](tel:1300365222) or [info@towong.vic.gov.au](mailto:info@towong.vic.gov.au).

## Breakdown of your rates and charges



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### General rates

CIV x rate in dollar  
(set by Council)

### Waste charges

Municipal, Kerbside  
Collection and  
Waste Management  
Charges

### Fire Service Property Levy

Collected on behalf  
of State Government

### Total rates and charges

## For every \$100 Council spends



**\$61.86**  
Capital Works



**\$9.03**  
Roads and Drainage



**\$9.83**  
Early Years and  
Community Services



**\$1.33**  
Economic Development  
and Tourism



**\$9.80**  
Environment  
and Recovery



**\$2.23**  
Planning, Building and  
Environmental Health  
Services



**\$3.67**  
Waste Services



**\$2.25**  
Recreation and Leisure

## What your rates make possible

Your rates help to support a range of programs and services across Towong Shire including:



Four early years  
learning centres



Upgrade and  
maintenance of parks,  
gardens and reserves



Libraries and pools in  
Corryong and Tallangatta



Road and bridge  
maintenance

## Some of the projects planned for your community this year



### Berringa Peninsula

Bellbridge, Bethanga, Georges Creek, Granya, Talgarno

- Bellbridge Walking Track upgrade
- Springdale Road Bridge renewal, Bethanga
- Continuation of works on Wisers Creek Road
- Lake Road Bridge renewal

### Upper Murray

Berrigama, Corryong, Cudgewa, Nariel Valley, Tintalra, Walwa, Biggara

- Corryong CBD Streetscape upgrade
- New Walwa Playground
- Hanson Street (west) renewal, Corryong
- Continuation of works on the Great River Road
- Towong Walking Track extension
- Completion of the new Corryong Skatepark

### Mitta Valley

Dartmouth, Eskdale, Mitta Mitta

- Dartmouth splashpark and pump track
- Dartmouth Streetscape upgrade - Stage 2
- Eskdale Walking Track upgrade - Stage 2
- Mitta Mitta Streetscape upgrade - Stage 2

### West

Bulloh, Koetong, Tallangatta, Tallangatta Valley

- Tallangatta Creek Rail Trail Bridge
- The Triangles Visitor Information Centre upgrade, Tallangatta